

Here is a step by step job aid for customers to allow AT&T to do facilitated enrollment of ABM. Single pane process.

[Agenda](#)

AT&T Device Management Program | Registration

Apple Business Manager

Already have an Apple Org ID?

Prepare for registration of your FAN

1. Note your Apple Org ID and continue to the next slide to register this ID to your AT&T Foundation Account.
2. Enter AT&T's Reseller (**722D390**) within your Apple Business Manager profile.

Don't have an Apple Org ID yet? Apply for ABM during DMP Registration.

Apply for an Apple Org ID via DMP

1. Primary verification is handled automatically using information AT&T already has about your business.
2. Secondary verification is handled by Apple (within 5 business days).
3. AT&T's Reseller ID will automatically populate in ABM once your business is verified.

Apply for an Apple Org ID via Apple

1. Primary verification must be completed within Apple Business Manager by the user applying for the new profile.
2. Secondary verification is handled by Apple (within 5 business days).
3. AT&T's Reseller ID must be entered manually in ABM once your business is verified.



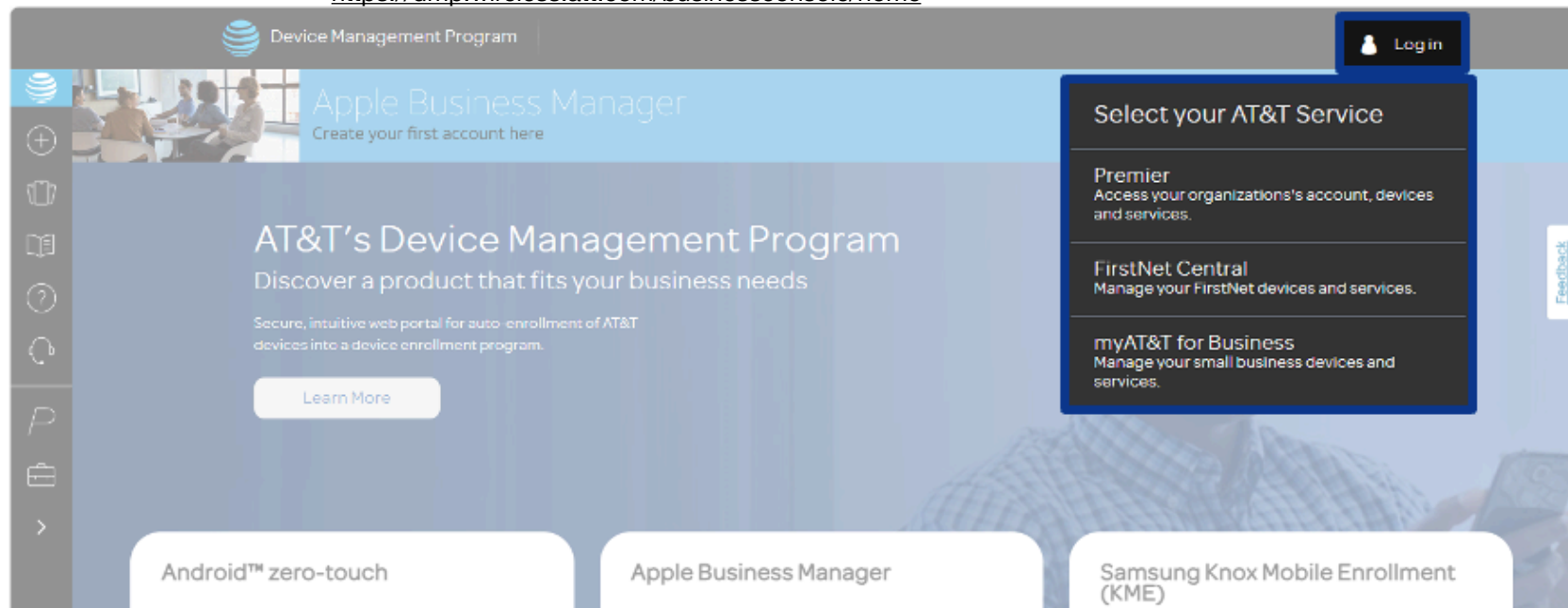
You can use the same Apple Org ID and MDM/EMM profile for a multiple AT&T Foundation Accounts

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1. Log into [AT&T's Device Management Program \(DMP\)](https://dmp.wireless.att.com/businessconsole/home) using your AT&T Business account credentials.

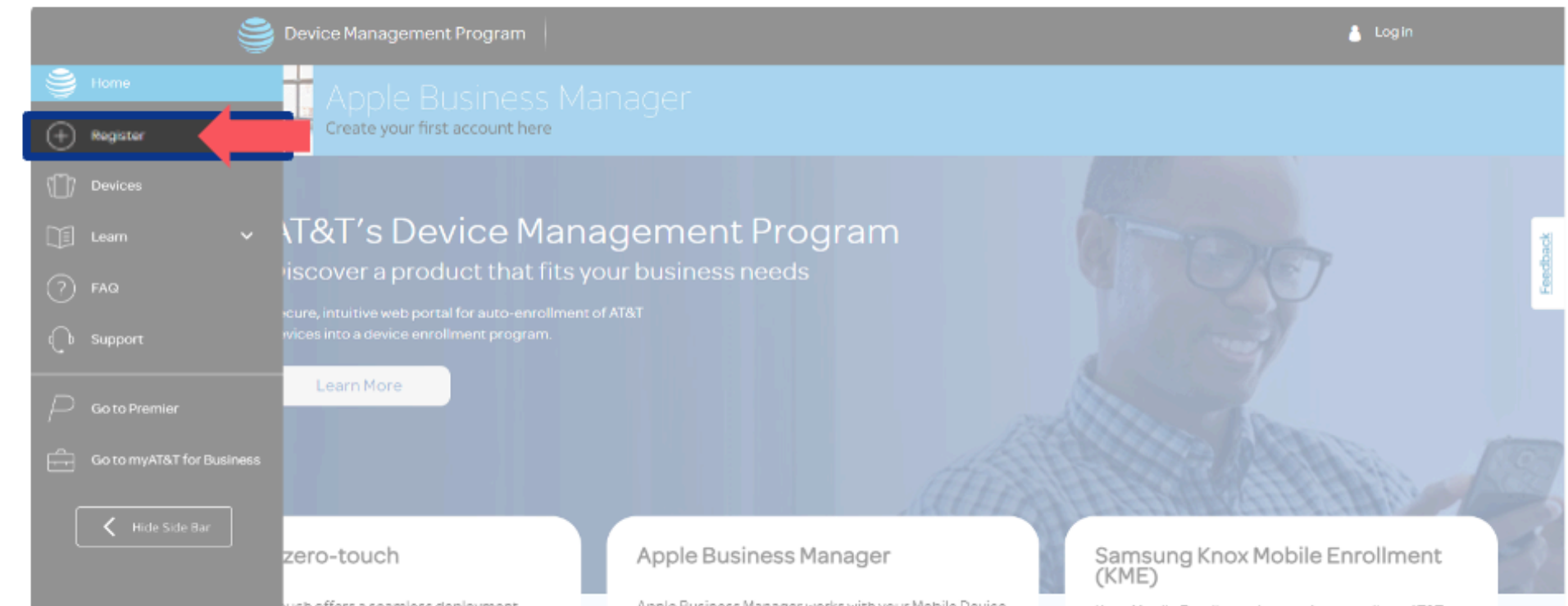
<https://dmp.wireless.att.com/businessconsole/home>



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2. Click on **Register**.

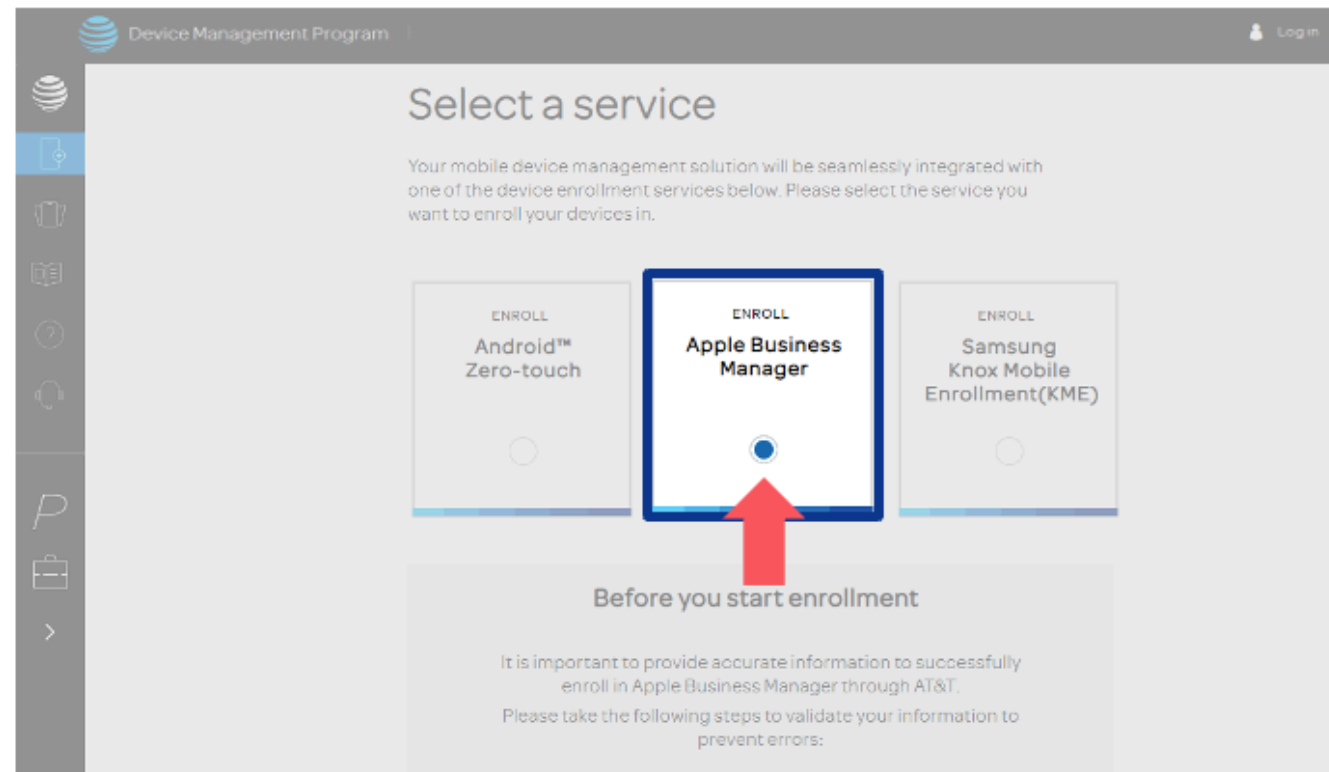


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1 2 3 4 5 6 7

3. Select the button for **Apple Business Manager**.



AT&T Device Management Program | Registration

Apple Business Manager

4. Enter or apply for an **Apple Organization ID**

Use an existing Apple Org ID

Enter and confirm your **Apple Org ID** in the fields provided.

Review the terms and conditions, and when satisfied, click **Continue**.

The screenshot shows the 'Enter Organization ID' step in the Apple Business Manager registration process. A progress bar at the top indicates the current step. The main form has two input fields: 'Apple Organization ID' and 'Confirm Apple Organization ID', both containing the same alphanumeric string. Below these fields, there is a 'Continue' button highlighted with a blue box.

Apply for an Apple Org ID

Click on **Apply**.

Double check the contact details that will be submitted with your ABM application.

Review the statement in the highlighted box, and when satisfied, click **Continue**.



The screenshot shows the 'Confirm Enrollment Details' step. It includes a progress bar and a form with fields for 'First Name', 'Last Name', and 'Email'. Below these fields, there is a section titled 'Acknowledgement of Apple Business Manager account creation by AT&T' with a checkbox and a 'Continue' button highlighted with a blue box.

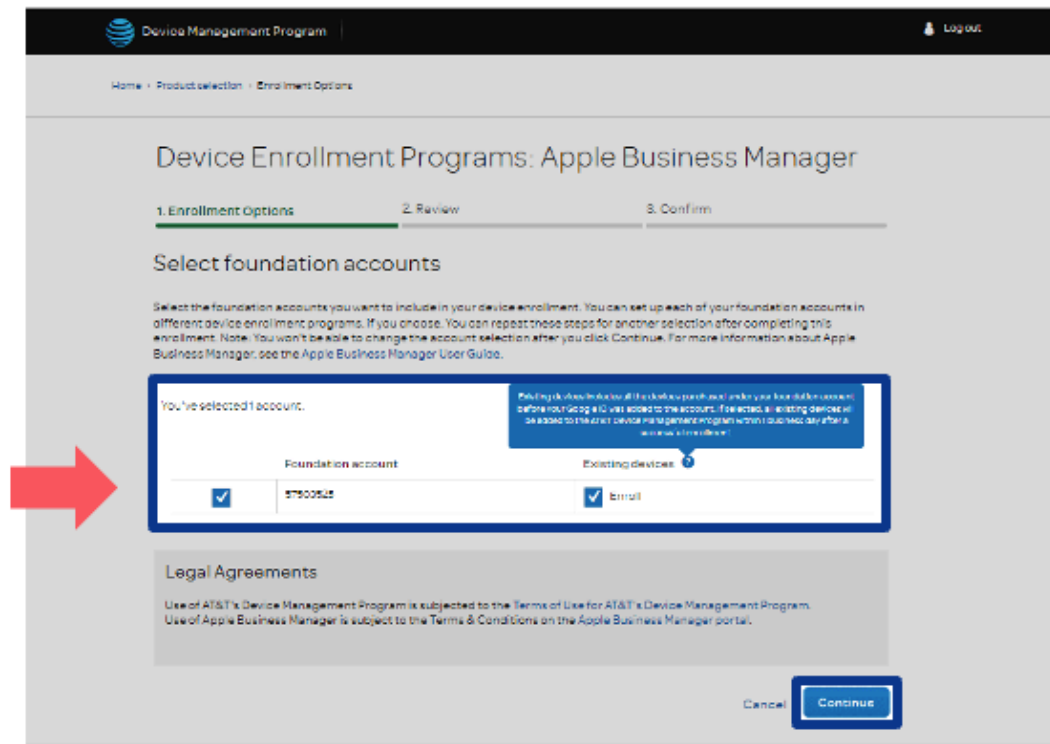
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5. Select the **FAN(s)** you wish to enroll and whether to enroll existing devices by checking the box next to **Enroll**.

Review **Legal Agreements** statement and linked documents, and when satisfied, click **Continue**.



Device Management Program | Logout

Home > Product selection > Enrollment Options

Device Enrollment Programs: Apple Business Manager

1. Enrollment Options 2. Review 3. Confirm

Select foundation accounts

Select the foundation accounts you want to include in your device enrollment. You can set up each of your foundation accounts in different device enrollment programs. If you choose, you can repeat these steps for another selection after completing this enrollment. Note: You won't be able to change the account selection after you click Continue. For more information about Apple Business Manager, see the Apple Business Manager User Guide.

You've selected 1 account.

Foundation account	Existing devices
☒ 57500525	☒ Enroll

Legal Agreements

Use of AT&T's Device Management Program is subject to the Terms of Use for AT&T's Device Management Program. Use of Apple Business Manager is subject to the Terms & Conditions on the Apple Business Manager portal.

Cancel Continue

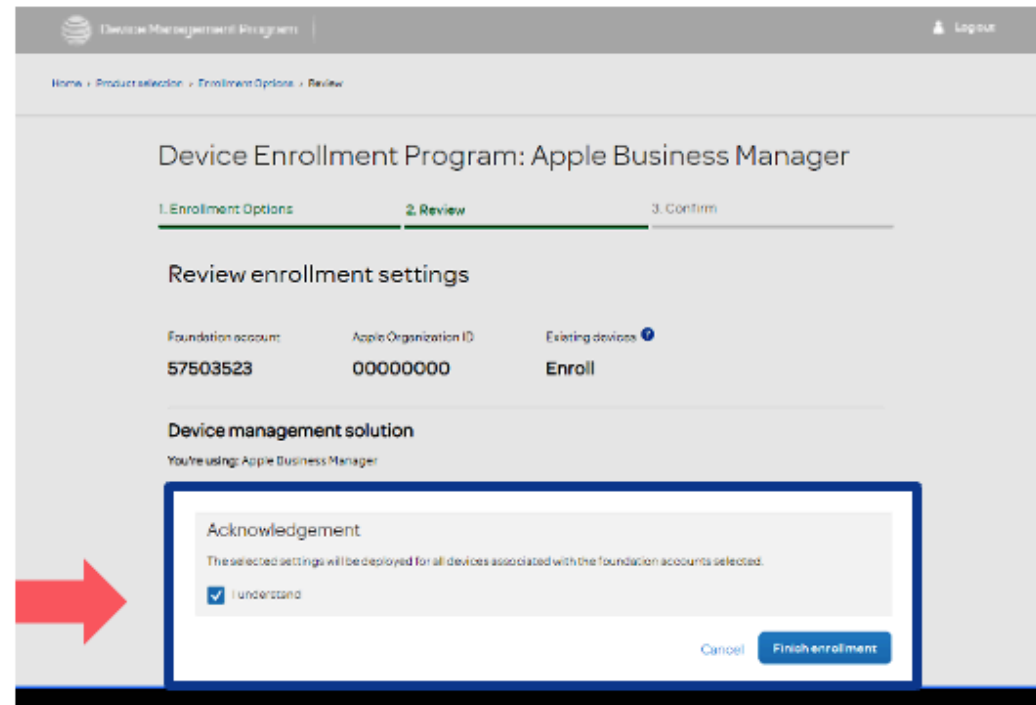
Selecting **Enroll** means all existing eligible devices that are on the selected FAN will also be submitted for Apple enrollment in Apple Business Manager.

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6. Review your enrollment settings.
Select the **Acknowledgement** box
and click on **Finish enrollment**.

Existing devices will be visible within the
Device Management Program platform
within 24 hours.



Device Enrollment Program: Apple Business Manager

1. Enrollment Options 2. Review 3. Confirm

Review enrollment settings

Foundation account	Apple Organization ID	Existing devices
57503523	00000000	1

Enroll

Device management solution

You're using: Apple Business Manager

Acknowledgement

The selected settings will be deployed for all devices associated with the foundation accounts selected.

☒ I understand

Cancel Finish enrollment

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1 2 3 4 5 6 7



NOTICE: You will receive an “**Submission Error**” email from Apple confirming the connection has been made **successfully**.

No action is required.

Apple Business

Submission Error

There were errors in the submission made by AT&T MOBILITY LLC on your behalf to Apple Business Manager on January 3, 2025 at 9:44:16 AM EST. Please follow up with AT&T MOBILITY LLC for additional details.

Order Number	Order Date
 1234STORGID5678	January 3, 2025

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CONGRATULATIONS!

You have now successfully registered your Apple Org ID to your AT&T Foundation Account.

You can return to the [AT&T Device Management Program](#) to check and manage your devices, view enrollment statuses, and more.

Be sure to configure your EMM/MDM in [Apple Business Manager](#).



If you have additional devices you need to add, please work with your Account Manager to submit a ticket or call Customer Care at 1.866.563.4703.